

Good Day,

We hope this email finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You will see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- You will find an updated consent form and health questionnaire attached to this email. If possible, please print and complete the forms and bring them with you to your appointment. If you're unable to, we will ask you the questions when you are in the office.
- Anyone entering the office will have their temperature taken with a no touch thermometer. If your temperature is above 100 F, you will be asked to reschedule your appointment. If you are driving from a long way, we recommend taking your temperature at home before you leave in order to avoid an unnecessary drive.
- We ask that only the patient enter the office for an appointment if possible. If the patient requires accompaniment, limit it to one person only.
- Masks will be required in the building when the appointment is not in progress.
- We have hand sanitizer that we will ask you to use when you enter the office.
- Tooth brushing will not be allowed in the office so please ensure you brush prior to coming in for your appointment.
- Our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- Patients will be asked to switch with a peroxide solution prior to the appointment beginning.
- **When you arrive for your appointment, if you have a smart phone, please go to [doxy.me/drbjp](https://doxy.me/drbjp) and enter your first and last name. We will use the chat function on that website to**

**let you know when we are ready for you to come in. If you do not have internet access, please call from the parking lot to let us know you are here and we will call to let you know when we are ready for you.**

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (906)228-6442.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Potocki

Dr. Fulks